# **CIONET** event

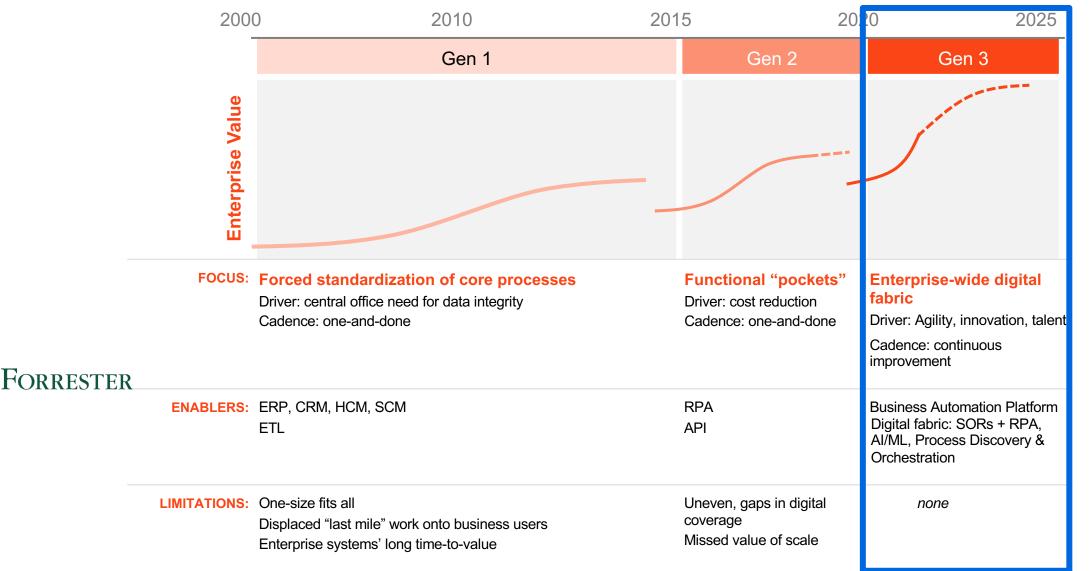
Milano, April 19th 2023



## Many analysts believe that automation is the next

great value driver in technology





"We're on the cusp of the next S-curve of digital evolution... "automationnative" companies will emerge and enjoy tremendous growth and profitability at the crippling expense of their competitors." --Forrester

## Automation-fueled value is maximized through a





# Benefits of adopting a holistic intelligent automation approach

Enterprises are achieving increased business value by combining multiple IA technologies and adopting a holistic enterprise automation approach.

Strategic impact Operational impact Cost impact	Primarily by adopting standalon	e RPA	By adopting IA(1)	
Enterprises, on average, achieved a positive impact on their revenue growth of	~5%	as compared to	~38%	
Enterprises, on average, achieved operational efficiency improvement of	38 – 43%	as compared to	50 – 55%	
Enterprises, on average, achieved employee productivity improvement of	28 – 33%	as compared to	40 – 45%	
Enterprises, on average, achieved a ROI of	58 - 63%	as compared to	100 – 105%	
Enterprises, on average, achieved 40 – 45% improvement in their CSAT score by adopting IA	( 🔄 )	enterprises achieve ion by adopting IA	ed <b>cost savings</b> greater	

Source: Everest Group (2022)

Note: Based on the survey responses of 52 enterprises (who primarily adopted standalone RPA) in Q4 2017 and 55 enterprises (who adopted IA) in Q1 2022

<sup>1.</sup> Relevant categories included in IA are RPA, IDP, Process Mining, Task Mining and Process Orchestration

Study Commissioned by UiPath

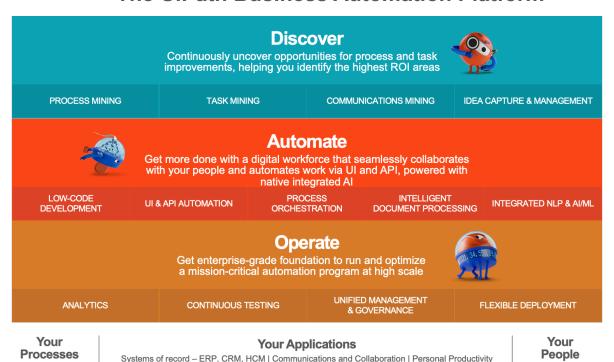
#### <u>UiPath Product Strategy:</u>

## Include all functionality to support an

## automation program at enterprise scale

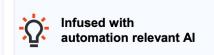
Customer-driven and and sustainable platform differentiation—setting us up to win in enterprise automation

#### The UiPath Business Automation Platform









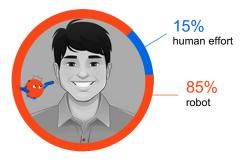




When automation permeates the operating model, companies can capture radical operating efficiencies, deliver on new revenue and business opportunities, and free their people to think, act, and innovate.

## BEFORE 100% human effort ~20 minutes HUMAN Open the email with refund request Download the attached documents Open and read the return form Check data in the invoice and receipt Confirm refund request details Enter data from the docs in CRM Make decision on the refund request Take action based on the decision Update CRM and create a report Send notification to the customer

### AFTER



#### ~3 minutes

**HUMAN** 



Bot uses AI-enabled Document Understanding to extract data from return

form, invoice, receipt

Person reviews exceptions



Bot checks and matches all the needed data

Person reviews and approves refunds



Bot executes the decision on refund, creates a report, updates CRM, and notifies the customer



# The highest-performing companies have evolved their approach from tactical, and piecemeal to strategic and 'automation first'

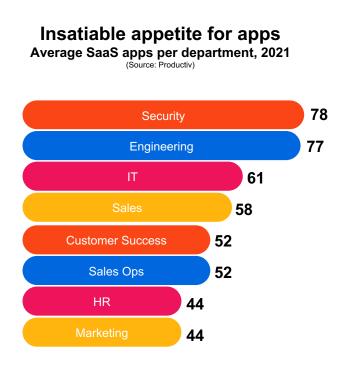


	From	to	
<u>°</u> 0	Piecemeal parts of processes within departments	<u>.Ö</u> .	End-to-end process discovery & redesign across the enterprise
00	"Fix-the-known-problem" approach	<b>€</b> }	Reimagination: what automation makes newly possible
	Improvements versus status quo		Novel automation-enabled businesses and business models conceived, developed, launched



## Tech fragmentation is draining enterprise value, nimbleness, capacity

Explosion in apps and specialized systems of record has forced people into "connect-the-technology" work



**71%:** Apps make work MORE complex

