

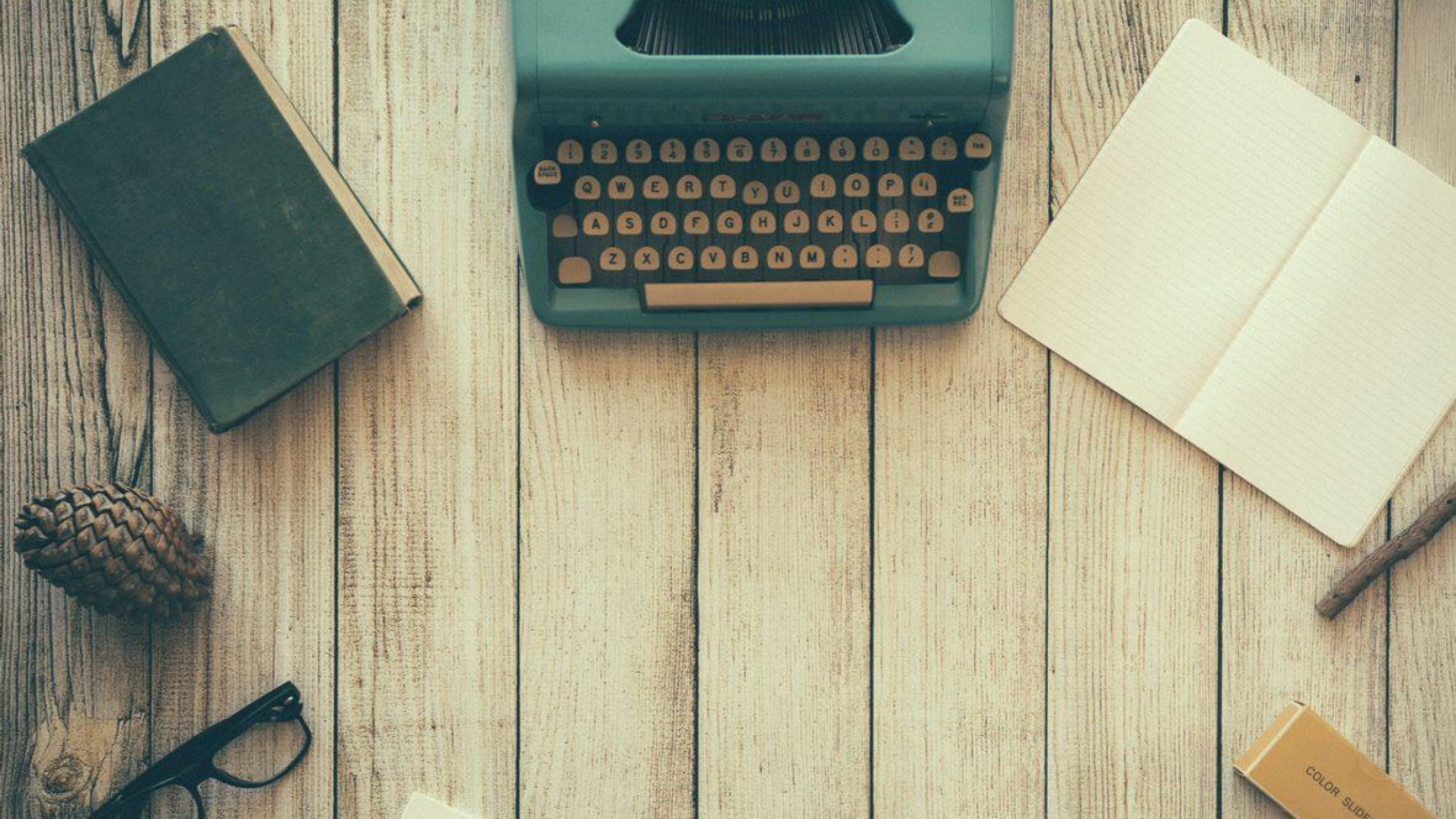
Back to the future

The Government
of the day after
tomorrow !

January 30th 2025

Leuven

Jack Hamande – FPS BOSA





Past









1979

"Radio Shack's TRS-80® Computer Is the Smartest Way to Write."

Our word processing system changed Isaac Asimov's mind about writing—and he's a renowned science and science fiction author! But you don't have to be an author to use a TRS-80. If you prepare memos, letters and reports—do what Isaac did. It will change your mind, too.

"I may never use a typewriter again!" Isaac likes the time he saves using SuperCRIPSI™ (26-1590, \$199), our newest word processing program. "For example, I can assign frequently-used words and phrases to a user-defined key. So whenever I press that key, the word or phrase is displayed instantly!"

"SuperCRIPSI™ gives me the advanced features I need, including true proportional spacing for even right and left margins, and automatic pagination." For professional-looking letters, SuperCRIPSI™ supports underline, bold face, super and subscripts, and multiple column printing.

"A professional computer, too." Add VisiCalc™ (26-1569, \$199) for fast and accurate planning and forecasting. Or choose from a variety of other personal, management or entertainment programs, too.

"Surprisingly affordable!" This system includes the TRS-80 Model III computer with a built-in disk drive (26-1065), and the new DMP-200 dot-matrix printer (26-1254) that prints your documents correction-free at 520 words per minute and features a word processing mode for superb-looking correspondence. It has a graphics and data processing mode, too! With cable (26-1401), it all comes to just \$2687! Try it out today at a Radio Shack Computer Center, store or participating dealer near you—and be sure to ask to see our other TRS-80s, too.



Radio Shack
The biggest name in little computers™
A DIVISION OF TANDY CORPORATION

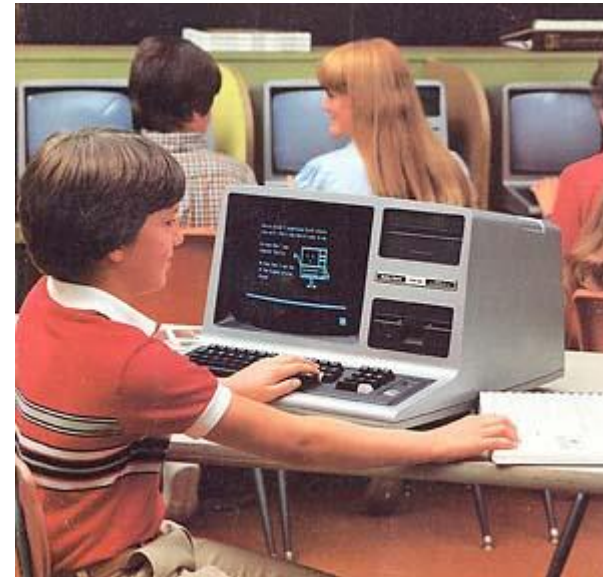
Send me a free
TRS-80 Computer
Catalog today!

Radio Shack
Dept. 83-A-160
300 One Tandy Center
Fort Worth, Texas 76102

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____

Retail prices may vary at individual stores and dealers. Special order may be required. VisiCalc is a registered trademark of VisiCorp.

Circle 351 on inquiry card.



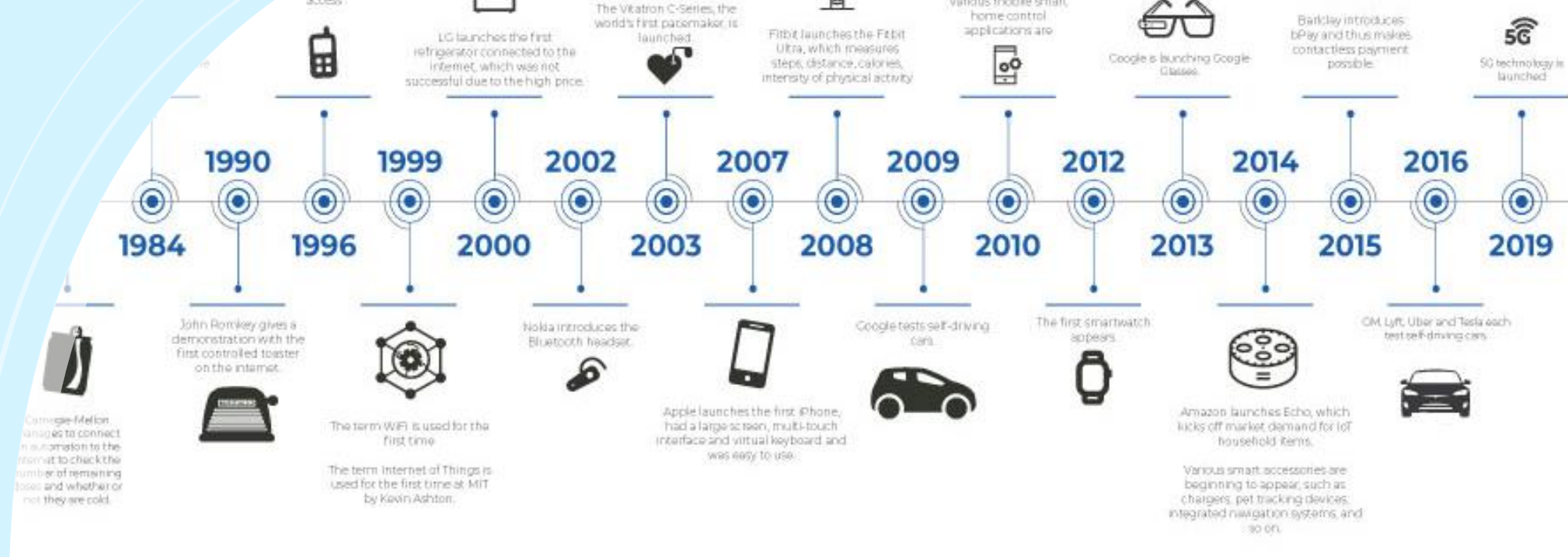
1981

Technology
Maturity?





A D O P T



Dare.



Innovate.

First steps...

1983

- Around 1980s-90s: start digitization of government services
- National register in digital system
 - Simplified central database
 - Faster access to data
 - Better communication between government departments

From paper to MOBIB card

1991 - 2000

1092444



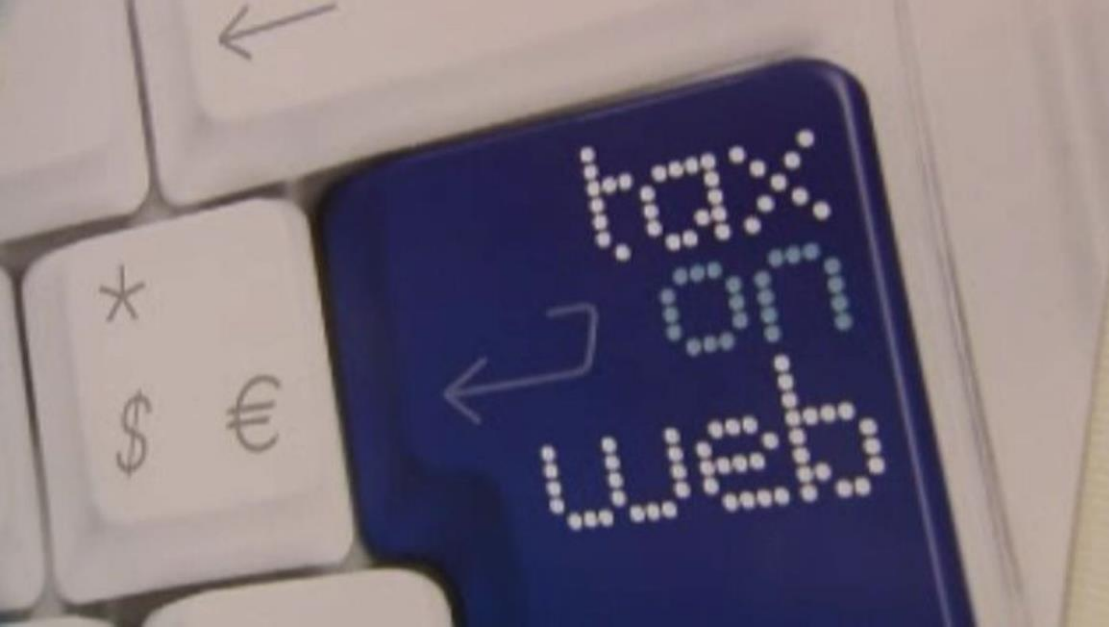
Vervoerbe



2001



Identity card fitted with an electronic chip that would contain, in addition to the personal data visible, two pairs of keys, the identification and signature keys.



2003

The **tax-on-web** service is one of the very first platforms that has been available online, since early 2003. The application allows taxpayers to calculate the amount of their income tax

BELGIQUE

Tax-On-Web dorénavant aussi accessible sur tablettes numériques

The image shows a hand holding a tablet displaying the MyMinfin website. The website is in French and shows the 'Coordonnées' (Contact Information) section for Madame Patricia Vandervele. The contact details include: 17 Rue de la Loi, 17, 1000 Bruxelles; telephone; GSM; email; iban: BE94 0000 0000 0001; and BIC: BELSPL33. The website also displays a 'Points de contact' (Points of contact) section with various locations and a 'Agenda fiscal' (Tax calendar) section. To the right of the tablet, there is a small image of a Belgian ID card and a FREEDUTY device.

2003 - NWOW





BIOMETRIC

PASSPORT
2004

EUROPESE GEMEENSCHAP
COMMUNAUTE EUROPEENNE
EUROPÄISCHE GEMEINSCHAFT

KONINKRIJK BELGIE
ROYAUME DE BELGIQUE
KÖNIGREICH BELGIEN

PASPOORT - PASSEPORT - REISEPASS



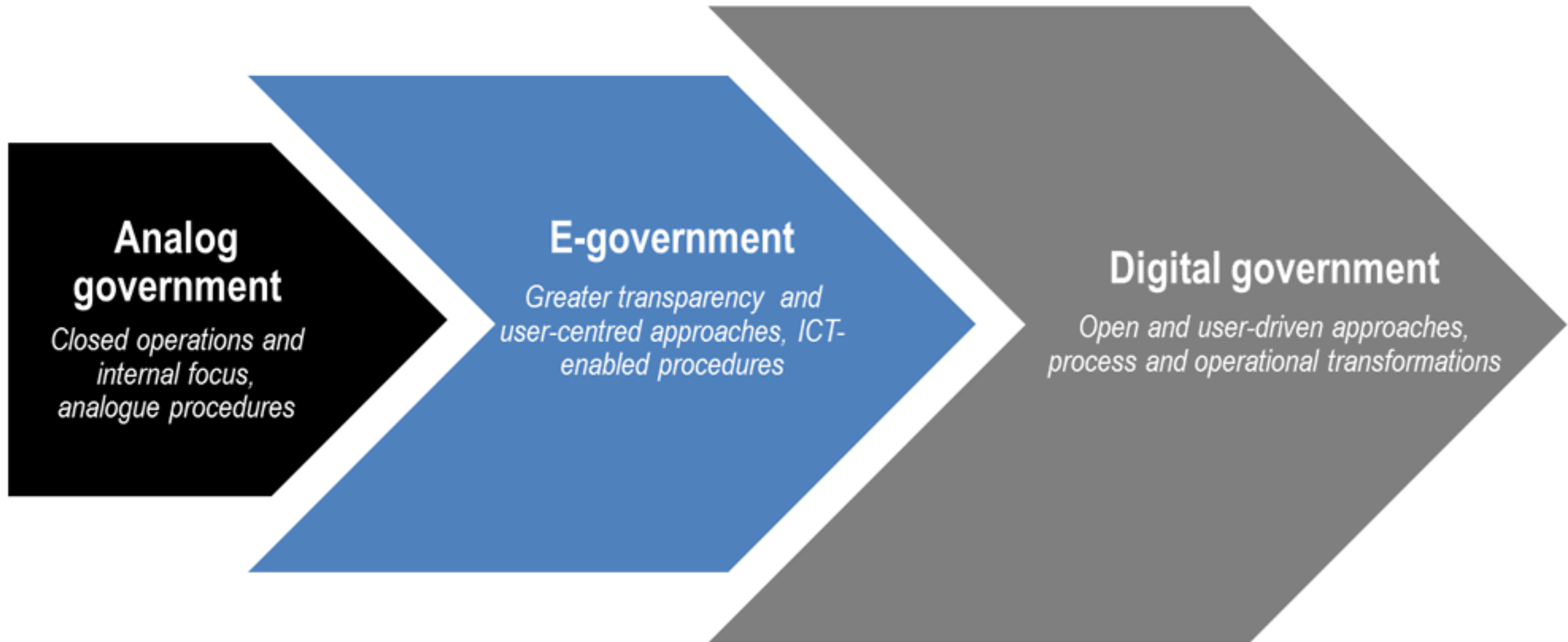
BIOMETRIC PASSPORT

2004

- 2004: Belgium one of the first countries → passport with electronic chip
- 2010: integration of fingerprints in new Belgian passports
- Biometric passport for EU citizens: increase security


DIGITAL TRANSFORMATION OF THE PUBLIC SECTOR

DIGITAL GOVERNMENTS FOR DIGITAL ECONOMIES AND SOCIETIES



2013

Everything about my health, in one place.

 Search ...

Search

Get access your health data?



To access your personal medical record, you need to log in.

[Sign in](#)

Your reports



See an overview of your reports here

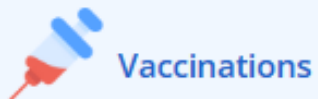
[Navigate to log in](#)

The MyHealth website has a new look!



[Navigate to more info](#)

Your vaccinations



Your consent



Your health summary





ANPR

2013

Automatic license plate
reading and registration



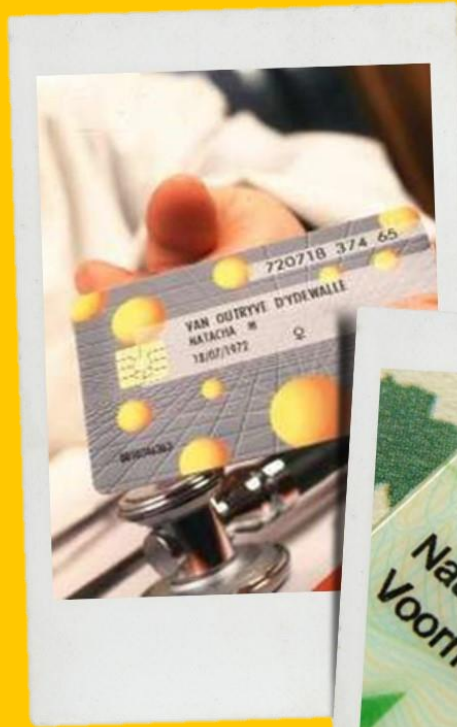
2016

[HOME](#)[ACTUALITÉS](#)[SERVICES](#)[TÉMOIGNAGES](#)[JOBS](#)

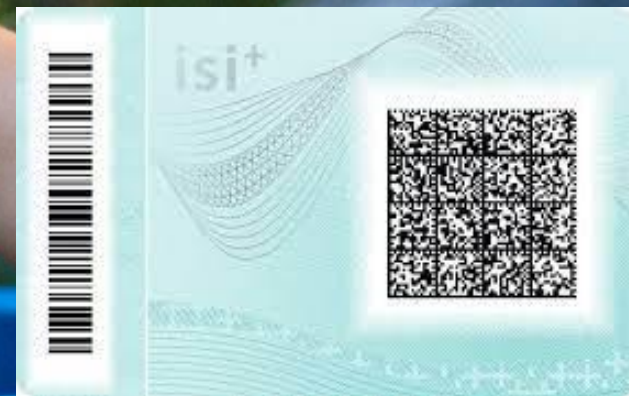
G-CLOUD, LE CLOUD COMMUN DU SECTEUR PUBLIC



2017



2017 – isi+





2017

[HOME](#)[WHAT IS CSAM?](#)[SERVICES ▾](#)[CONTACT](#)

CSAM, the gateway to the services of the government

Make your life easier with CSAM. You will find yourself in a **familiar** and **reliable** environment every time you log in, designate access managers, conclude mandates etc. Since CSAM ensures that everyone follows the **same rules** and makes use of **generic services**, it guarantees a **higher** and **constant level of security**.

CSAM OFFERS THE FOLLOWING SERVICES



MY DIGITAL KEYS

Manage your **digital keys** to access the online services provided by various Belgian authorities.

[Get started](#)

MANAGEMENT OF ACCESS MANAGERS

Structure the **access management** of your company.

[Get started](#)

MANAGEMENT OF MANDATES

Manage all of your **mandates**.

[Get started](#)



2017

360Mio/year

eID or digital keys of recognised partners



LOG IN
with eID card reader



LOG IN
via itsme



[Create your itsme account](#)

Digital keys with security code and username + password



LOG IN
with the security code by e-mail




LOG IN
with security code via text message




#pageviews in 12 months: 565 millions (2024)



NL **FR** EN DE




Service Public
Fédéral
FINANCES



PARTICULIERS

Déclaration d'impôt, Payer ou être remboursé, Habitation, Famille, Avantages fiscaux...


LIRE PLUS



ENTREPRISES

Registre UBO, Créer une entreprise, Impôt des sociétés, Personnel et rémunération...


LIRE PLUS



INDÉPENDANTS & PROFESSIONS LIBÉRALES

TVA, Registre UBO, Déclaration à l'impôt des non-résidents, Versements anticipés...


LIRE PLUS



ASBL

Registre UBO, Impôts et TVA, Dons, Bénévoles, Clubs sportifs, Grandes ASBL, Economie collaborative...

LIRE PLUS




EXPERTS & PARTENAIRES

Registre UBO, Services publics, Banques, Notaires, Huissiers de justice, Avocats, Professions économiques...

LIRE PLUS

NL FR DE **FR**



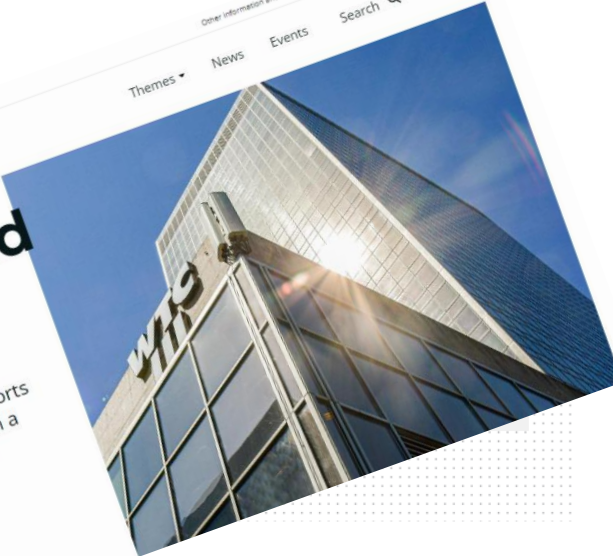
Federal Public Service
Policy & Support

FPS Policy and Support

FPS BOSA assists the government, supports employees of government services with a wide range of expertise, services and training in various domains.

Other information and services: [www.fps.fgov.be](#)

Themes News Events Search



Où que vous soyez assis,
tous vos documents émis par les services publics
sont disponibles partout et tout le temps
au format numérique.



Découvrez toutes les possibilités de l'eBox
sur passezaudigital.be



.be

2018

3.8 Mio users

Federal Service Integrator



- 2 billion = messages processed by 2024
- Paper stack over 200 km high
- By car from Ostend to Liège
- Weight in A4 paper = 1000 elephants



2020

Digital became the **Norm.**



Everything has just changed



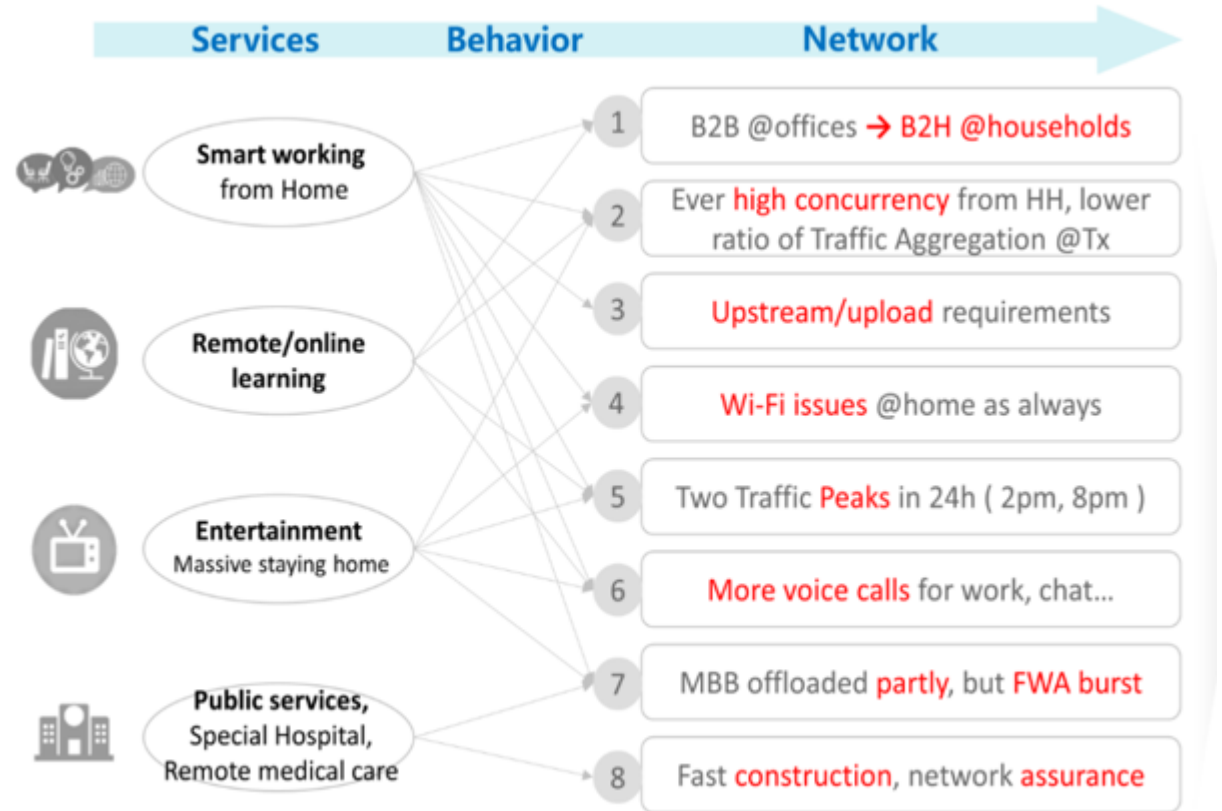
Up to 70 % more internet traffic in peak time



Up to 100 % more calls in peak time



Up to 600 % more usage in peak time



Massive Increase and usage evolution in just few days

Simplify.





Information

Everything a user needs to know to obtain a service can be found online

Authentication

Digital ID can be used to gain access to the service

Data entry & Communication

Users provide information only once & Users can send and receive messages regarding the applications via a digital channel

Case Management

Application is automated enabling immediate response to service users

Governments moving further along the digital transformation for the benefit of ALL

PoliceOnWeb

<https://www.politie.be/nl/police-on-web>

WHAT: Digital police desk to file a report for non-urgent cases. The citizen no longer needs to travel.

ADVANTAGE: The citizen's personal (Personal Records) data are automatically entered in the declaration form if desired. A business manager can also choose to have his company's data automatically entered in the declaration form.

Services used: PersonServices, EnterpriseServices, PoliceServices

eLoket municipality

WHAT: More and more municipalities are offering eCounters. These offer, among other things, extracts from Civil Status and Criminal Records.

ADVANTAGE: The citizen no longer has to travel, has no extra costs and is helped faster.

Services used: JudicialServices, PersonServices

eBirth

WHAT: Registration of birth of a baby.

BENEFIT: Proud parents can register their baby at the municipality of birth faster at birth, they do not need to bring their own documents.

Services used: PersonServices, eBirthServices, eHealthServices.

Every day we make public services more digital by connecting them





**The government
of tomorrow...**

The government of tomorrow

A human-centred organisation

Which exists to **fulfil a purpose** for

- **Its clients**
- **The users of the digital government (citizens, companies, employees)**
- **Society as a whole**

Infusing human-centred design in all its **innovation and operations activities.**

These are **shaped around individual and societal needs**, expectations and purposes.



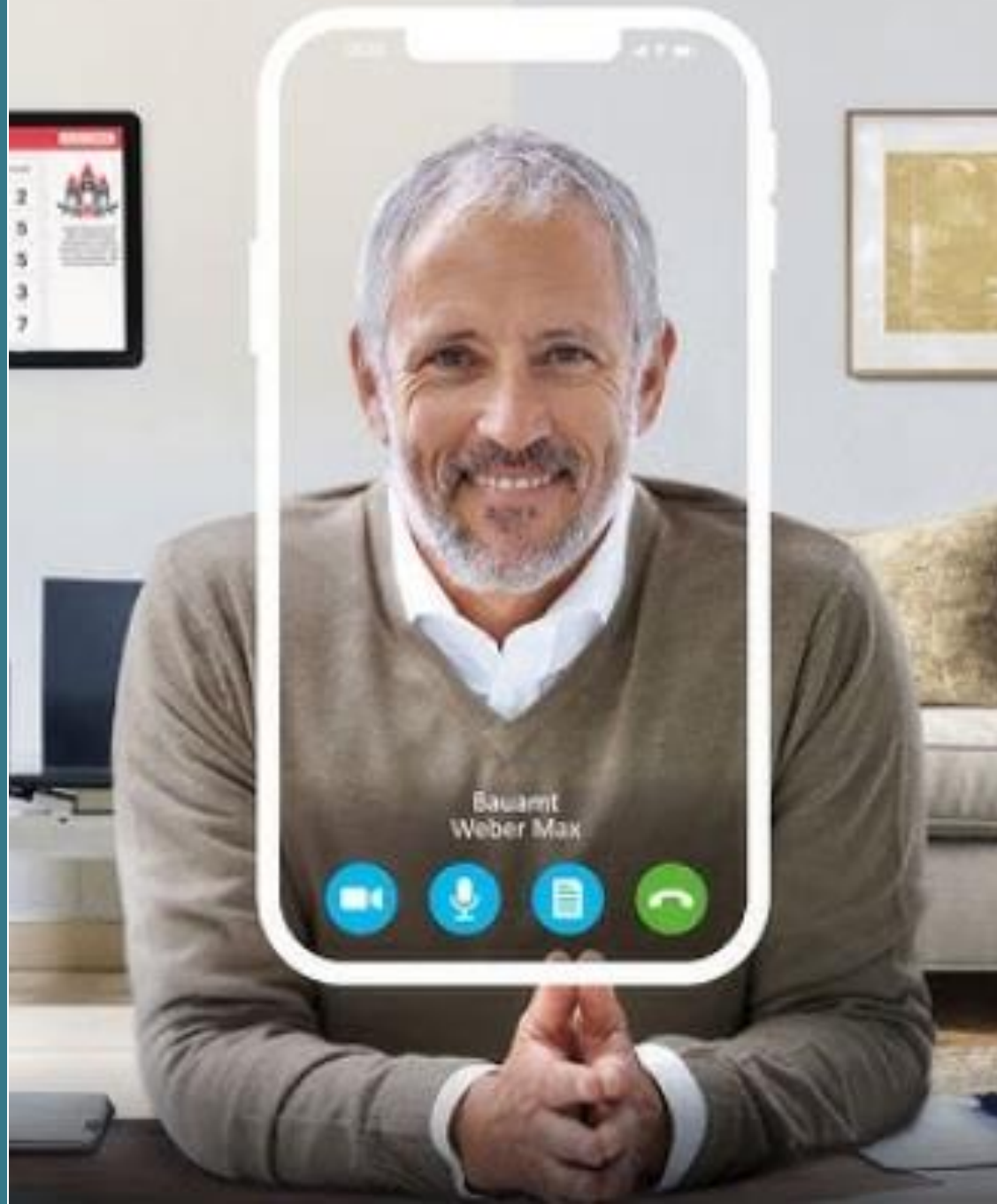
Digital, is you!

- Ambitions
- Convergence
- Inclusion



Mobile Government





Stay in touch with you

Anywhere
AnyTime
Any device



**WEST TERMINAL
CHECK-IN**



GATES

C1-C8

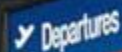
International Departures



Restaurants

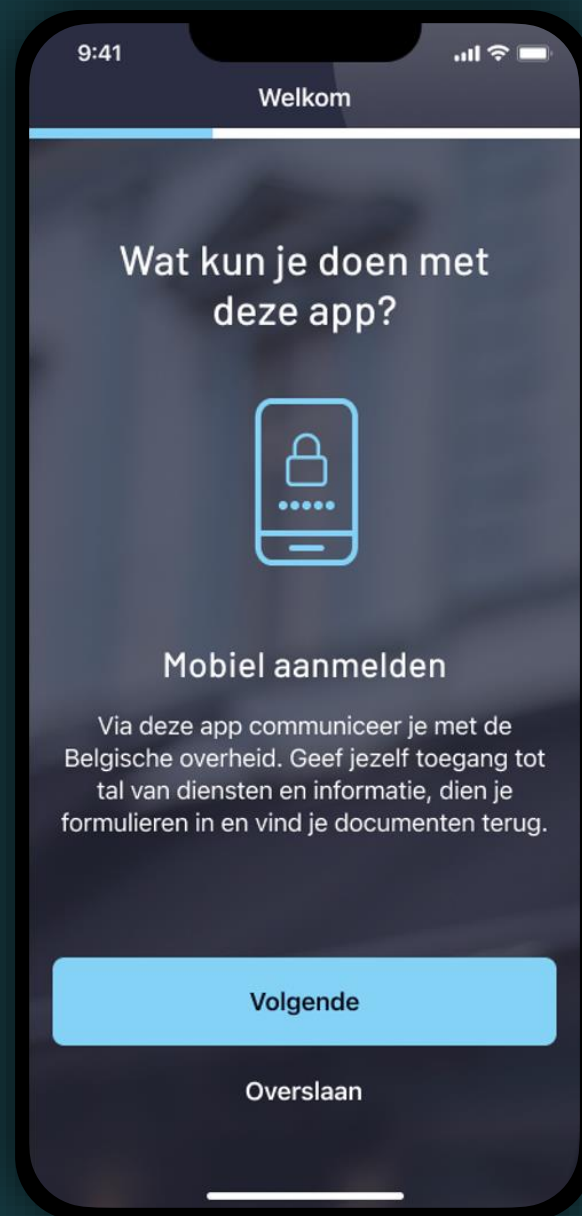


Shopping Center



Departures

15:30 SP101 Madrid	12	Boarding
15:30 SP102 Paris	10	Boarding
15:45 SP103 Madrid	15	On-board
15:45 SP104 Paris	13	On-board
15:50 SP105 Santiago	20	On-board
15:50 SP106 New York	22	On-board
15:55 SP107 London	25	On-board
16:00 SP108 Miami	27	Pre-board
16:00 SP109 Tokyo	30	Pre-board
16:05 SP110 Barcelona	35	Pre-board
16:10 SP111 Boston	37	On-board
16:15 SP112 Boston	39	On-board
16:20 SP113 Tokyo	42	Boarding
16:25 SP114 Rome	45	Pre-board
16:30 SP115 Athens	47	Pre-board
16:35 SP116 New York	50	Pre-board
16:40 SP117 Miami	52	Pre-board
16:45 SP118 Tokyo	55	Pre-board
16:50 SP119 Rome	57	Pre-board
16:55 SP120 Tokyo	60	Pre-board
17:00 SP121 Miami	62	Pre-board
17:05 SP122 Rome	65	Pre-board
17:10 SP123 Tokyo	67	Pre-board
17:15 SP124 Miami	70	Pre-board
17:20 SP125 Tokyo	72	Pre-board
17:25 SP126 Rome	75	Pre-board
17:30 SP127 Tokyo	77	Pre-board
17:35 SP128 Miami	80	Pre-board
17:40 SP129 Tokyo	82	Pre-board
17:45 SP130 Rome	85	Pre-board
17:50 SP131 Tokyo	87	Pre-board
17:55 SP132 Miami	90	Pre-board
18:00 SP133 Tokyo	92	Pre-board
18:05 SP134 Rome	95	Pre-board
18:10 SP135 Tokyo	97	Pre-board
18:15 SP136 Miami	100	Pre-board
18:20 SP137 Tokyo	102	Pre-board
18:25 SP138 Rome	105	Pre-board
18:30 SP139 Tokyo	107	Pre-board
18:35 SP140 Miami	110	Pre-board
18:40 SP141 Tokyo	112	Pre-board
18:45 SP142 Rome	115	Pre-board
18:50 SP143 Tokyo	117	Pre-board
18:55 SP144 Miami	120	Pre-board
19:00 SP145 Tokyo	122	Pre-board
19:05 SP146 Rome	125	Pre-board
19:10 SP147 Tokyo	127	Pre-board
19:15 SP148 Miami	130	Pre-board
19:20 SP149 Tokyo	132	Pre-board
19:25 SP150 Rome	135	Pre-board
19:30 SP151 Tokyo	137	Pre-board
19:35 SP152 Miami	140	Pre-board
19:40 SP153 Tokyo	142	Pre-board
19:45 SP154 Rome	145	Pre-board
19:50 SP155 Tokyo	147	Pre-board
19:55 SP156 Miami	150	Pre-board
20:00 SP157 Tokyo	152	Pre-board
20:05 SP158 Rome	155	Pre-board
20:10 SP159 Tokyo	157	Pre-board
20:15 SP160 Miami	160	Pre-board
20:20 SP161 Tokyo	162	Pre-board
20:25 SP162 Rome	165	Pre-board
20:30 SP163 Tokyo	167	Pre-board
20:35 SP164 Miami	170	Pre-board
20:40 SP165 Tokyo	172	Pre-board
20:45 SP166 Rome	175	Pre-board
20:50 SP167 Tokyo	177	Pre-board
20:55 SP168 Miami	180	Pre-board
21:00 SP169 Tokyo	182	Pre-board
21:05 SP170 Rome	185	Pre-board
21:10 SP171 Tokyo	187	Pre-board
21:15 SP172 Miami	190	Pre-board
21:20 SP173 Tokyo	192	Pre-board
21:25 SP174 Rome	195	Pre-board
21:30 SP175 Tokyo	197	Pre-board
21:35 SP176 Miami	200	Pre-board
21:40 SP177 Tokyo	202	Pre-board
21:45 SP178 Rome	205	Pre-board
21:50 SP179 Tokyo	207	Pre-board
21:55 SP180 Miami	210	Pre-board
22:00 SP181 Tokyo	212	Pre-board
22:05 SP182 Rome	215	Pre-board
22:10 SP183 Tokyo	217	Pre-board
22:15 SP184 Miami	220	Pre-board
22:20 SP185 Tokyo	222	Pre-board
22:25 SP186 Rome	225	Pre-board
22:30 SP187 Tokyo	227	Pre-board
22:35 SP188 Miami	230	Pre-board
22:40 SP189 Tokyo	232	Pre-board
22:45 SP190 Rome	235	Pre-board
22:50 SP191 Tokyo	237	Pre-board
22:55 SP192 Miami	240	Pre-board
23:00 SP193 Tokyo	242	Pre-board
23:05 SP194 Rome	245	Pre-board
23:10 SP195 Tokyo	247	Pre-board
23:15 SP196 Miami	250	Pre-board
23:20 SP197 Tokyo	252	Pre-board
23:25 SP198 Rome	255	Pre-board
23:30 SP199 Tokyo	257	Pre-board
23:35 SP200 Miami	260	Pre-board
23:40 SP201 Tokyo	262	Pre-board
23:45 SP202 Rome	265	Pre-board
23:50 SP203 Tokyo	267	Pre-board
23:55 SP204 Miami	270	Pre-board
00:00 SP205 Tokyo	272	Pre-board
00:05 SP206 Rome	275	Pre-board
00:10 SP207 Tokyo	277	Pre-board
00:15 SP208 Miami	280	Pre-board
00:20 SP209 Tokyo	282	Pre-board
00:25 SP210 Rome	285	Pre-board
00:30 SP211 Tokyo	287	Pre-board
00:35 SP212 Miami	290	Pre-board
00:40 SP213 Tokyo	292	Pre-board
00:45 SP214 Rome	295	Pre-board
00:50 SP215 Tokyo	297	Pre-board
00:55 SP216 Miami	300	Pre-board
01:00 SP217 Tokyo	302	Pre-board
01:05 SP218 Rome	305	Pre-board
01:10 SP219 Tokyo	307	Pre-board
01:15 SP220 Miami	310	Pre-board
01:20 SP221 Tokyo	312	Pre-board
01:25 SP222 Rome	315	Pre-board
01:30 SP223 Tokyo	317	Pre-board
01:35 SP224 Miami	320	Pre-board
01:40 SP225 Tokyo	322	Pre-board
01:45 SP226 Rome	325	Pre-board
01:50 SP227 Tokyo	327	Pre-board
01:55 SP228 Miami	330	Pre-board
02:00 SP229 Tokyo	332	Pre-board
02:05 SP230 Rome	335	Pre-board
02:10 SP231 Tokyo	337	Pre-board
02:15 SP232 Miami	340	Pre-board
02:20 SP233 Tokyo	342	Pre-board
02:25 SP234 Rome	345	Pre-board
02:30 SP235 Tokyo	347	Pre-board
02:35 SP236 Miami	350	Pre-board
02:40 SP237 Tokyo	352	Pre-board
02:45 SP238 Rome	355	Pre-board
02:50 SP239 Tokyo	357	Pre-board
02:55 SP240 Miami	360	Pre-board
03:00 SP241 Tokyo	362	Pre-board
03:05 SP242 Rome	365	Pre-board
03:10 SP243 Tokyo	367	Pre-board
03:15 SP244 Miami	370	Pre-board
03:20 SP245 Tokyo	372	Pre-board
03:25 SP246 Rome	375	Pre-board
03:30 SP247 Tokyo	377	Pre-board
03:35 SP248 Miami	380	Pre-board
03:40 SP249 Tokyo	382	Pre-board
03:45 SP250 Rome	385	Pre-board
03:50 SP251 Tokyo	387	Pre-board
03:55 SP252 Miami	390	Pre-board
04:00 SP253 Tokyo	392	Pre-board
04:05 SP254 Rome	395	Pre-board
04:10 SP255 Tokyo	397	Pre-board
04:15 SP256 Miami	400	Pre-board
04:20 SP257 Tokyo	402	Pre-board
04:25 SP258 Rome	405	Pre-board
04:30 SP259 Tokyo	407	Pre-board
04:35 SP260 Miami	410	Pre-board
04:40 SP261 Tokyo	412	Pre-board
04:45 SP262 Rome	415	Pre-board
04:50 SP263 Tokyo	417	Pre-board
04:55 SP264 Miami	420	Pre-board
05:00 SP265 Tokyo	422	Pre-board
05:05 SP266 Rome	425	Pre-board
05:10 SP267 Tokyo	427	Pre-board
05:15 SP268 Miami	430	Pre-board
05:20 SP269 Tokyo	432	Pre-board
05:25 SP270 Rome	435	Pre-board
05:30 SP271 Tokyo	437	Pre-board
05:35 SP272 Miami	440	Pre-board
05:40 SP273 Tokyo	442	Pre-board
05:45 SP274 Rome	445	Pre-board
05:50 SP275 Tokyo	447	Pre-board
05:55 SP276 Miami	450	Pre-board
06:00 SP277 Tokyo	452	Pre-board
06:05 SP278 Rome	455	Pre-board
06:10 SP279 Tokyo	457	Pre-board
06:15 SP280 Miami	460	Pre-board
06:20 SP281 Tokyo	462	Pre-board
06:25 SP282 Rome	465	Pre-board
06:30 SP283 Tokyo	467	Pre-board
06:35 SP284 Miami	470	Pre-board
06:40 SP285 Tokyo	472	Pre-board
06:45 SP286 Rome	475	Pre-board
06:50 SP287 Tokyo	477	Pre-board
06:55 SP288 Miami	480	Pre-board
07:00 SP289 Tokyo	482	Pre-board
07:05 SP290 Rome	485	Pre-board
07:10 SP291 Tokyo	487	Pre-board
07:15 SP292 Miami	490	Pre-board
07:20 SP293 Tokyo	492	Pre-board
07:25 SP294 Rome	495	Pre-board
07:30 SP295 Tokyo	497	Pre-board
07:35 SP296 Miami	500	Pre-board
07:40 SP297 Tokyo	502	Pre-board
07:45 SP298 Rome	505	Pre-board
07:50 SP299 Tokyo	507	Pre-board
07:55 SP300 Miami	510	Pre-board
08:00 SP301 Tokyo	512	Pre-board
08:05 SP302 Rome	515	Pre-board
08:10 SP303 Tokyo	517	Pre-board
08:15 SP304 Miami	520	Pre-board
08:20 SP305 Tokyo	522	Pre-board
08:25 SP306 Rome	525	Pre-board
08:30 SP307 Tokyo	527	Pre-board
08:35 SP308 Miami	530	Pre-board
08:40 SP309 Tokyo	532	Pre-board
08:45 SP310 Rome	535	Pre-board
08:50 SP311 Tokyo	537	Pre-board
08:55 SP312 Miami	540	Pre-board
09:00 SP313 Tokyo	542	Pre-board
09:05 SP314 Rome	545	Pre-board
09:10 SP315 Tokyo	547	Pre-board
09:15 SP316 Miami	550	Pre-board
09:20 SP317 Tokyo	552	Pre-board
09:25 SP318 Rome	555	Pre-board
09:30 SP319 Tokyo	557	Pre-board
09:35 SP320 Miami	560	Pre-board
09:40 SP321 Tokyo	562	Pre-board
09:45 SP322 Rome	565	Pre-board
09:50 SP323 Tokyo	567	Pre-board
09:55 SP324 Miami	570	Pre-board
10:00 SP325 Tokyo	572	Pre-board
10:05 SP326 Rome	575	Pre-board
10:10 SP327 Tokyo	577	Pre-board
10:15 SP328 Miami	580	Pre-board
10:20 SP329 Tokyo	582	Pre-board
10:25 SP330 Rome	585	Pre-board
10:30 SP331 Tokyo	587	Pre-board
10:35 SP332 Miami	590	Pre-board
10:40 SP333 Tokyo	592	Pre-board
10:45 SP334 Rome	595	Pre-board
10:50 SP335 Tokyo	597	Pre-board
10:55 SP336 Miami	600	Pre-board
11:00 SP337 Tokyo	602	Pre-board
11:05 SP338 Rome	605	Pre-board
11:10 SP339 Tokyo	607	Pre-board
11:15 SP340 Miami	610	Pre-board
11:20 SP341 Tokyo	612	Pre-board
11:25 SP342 Rome	615	Pre-board
11:30 SP343 Tokyo	617	Pre-board
11:35 SP344 Miami	620	Pre-board
11:40 SP345 Tokyo	622	Pre-board
11:45 SP346 Rome	625	Pre-board
11:50 SP347 Tokyo	627	Pre-board
11:55 SP348 Miami	630	Pre-board
12:00 SP349 Tokyo	632	Pre-board
12:05 SP350 Rome	635	Pre-board
12:10 SP351 Tokyo	637	Pre-board
12:15 SP352 Miami	640	Pre-board
12:20 SP353 Tokyo	642	Pre-board
12:25 SP354 Rome	645	Pre-board
12:30 SP355 Tokyo	647	Pre-board
12:35 SP356 Miami	650	Pre-board
12:40 SP357 Tokyo	652	Pre-board
12:45 SP358 Rome	655	Pre-board
12:50 SP359 Tokyo	657	Pre-board
12:55 SP360 Miami	660	Pre-board
13:00 SP361 Tokyo	662	Pre-board
13:05 SP362 Rome	665	Pre-board
13:10 SP363 Tokyo	667	Pre-board
13:15 SP364 Miami	670	Pre-board
13:20 SP365 Tokyo	672	Pre-board
13:25 SP366 Rome	675	Pre-board
13:30 SP367 Tokyo	677	Pre-board
13:35 SP368 Miami	680	Pre-board
13:40 SP369 Tokyo	682	Pre-board
13:45 SP370 Rome	685	Pre-board
13:50 SP371 Tokyo	687	Pre-board
13:55 SP372 Miami	690	Pre-board
14:00 SP373 Tokyo	692	Pre-board
14:05 SP374 Rome	695	Pre-board
14:10 SP375 Tokyo	697	Pre-board
14:15 SP376 Miami	700	Pre-board
14:20 SP377 Tokyo	702	Pre-board
14:25 SP378 Rome	705	Pre-board
14:30 SP379 Tokyo	707	Pre-board
14:35 SP380 Miami	710	Pre-board
14:40 SP381 Tokyo	712	Pre-board
14:45 SP382 Rome	715	Pre-board
14:50 SP383 Tokyo	717	Pre-board
14:55 SP384 Miami	720	Pre-board
15:00 SP385 Tokyo	722	Pre-board
15:05 SP386 Rome	725	Pre-board
15:10 SP387 Tokyo	727	Pre-board
15:15 SP388 Miami	730	Pre-board
15:20 SP389 Tokyo	732	Pre-board
15:25 SP390 Rome	735	Pre-board
15:30 SP391 Tokyo	737	Pre-board
15:35 SP392 Miami	740	Pre-board
15:40 SP393 Tokyo	742	Pre-board
15:45 SP394 Rome	745	Pre-board
15:50 SP395 Tokyo	747	Pre-board
15:55 SP396 Miami	750	Pre-board
16:00 SP397 Tokyo	752	Pre-board
16:05 SP398 Rome	755	Pre-board
16:10 SP399 Tokyo	757	Pre-board
16:15 SP400 Miami	760	Pre-board
16:20 SP401 Tokyo	762	Pre-board
16:25 SP402 Rome	765	Pre-board
16:30 SP403 Tokyo	767	Pre-board
16:35 SP404 Miami	770	Pre-board
16:40 SP405 Tokyo	772	Pre-board
16:45 SP406 Rome	775	Pre-board
16:50 SP407 Tokyo	777	Pre-board
16:55 SP408 Miami	780	Pre-board
17:00 SP409 Tokyo	782	Pre-board
17:05 SP410 Rome	785	Pre-board
17:10 SP411 Tokyo	787	Pre-board
17:15 SP412 Miami	790	Pre-board
17:20 SP413 Tokyo	792	Pre-board
17:25 SP414 Rome	795	Pre-board
17:30 SP415 Tokyo	797	Pre-board
17:35 SP416 Miami	800	Pre-board
17:40 SP417 Tokyo	802	Pre-board
17:45 SP418 Rome	805	Pre-board
17:50 SP419 Tokyo	807	Pre-board
17:55 SP420 Miami	810	Pre-board
18:00 SP421 Tokyo	812	Pre-board
18:05 SP422 Rome	815	Pre-board
18:10 SP423 Tokyo	817	Pre-board
18:15 SP424 Miami	820	Pre-board
18:20 SP425 Tokyo	822	Pre-board
18:25 SP426 Rome	825	Pre-board
18:30 SP427 Tokyo	827	Pre-board
18:35 SP428 Miami	830	Pre-board
18:40 SP429 Tokyo	832	Pre-board
18:45 SP430 Rome	835	Pre-board
18:50 SP431 Tokyo	837	Pre-board
18:55 SP432 Miami	840	Pre-board
19:00 SP433 Tokyo	842	Pre-board
19:05 SP434 Rome	845	Pre-board
19:10 SP435 Tokyo	847	Pre-board
19:15 SP436 Miami	850	Pre-board
19:20 SP437 Tokyo	852	Pre-board
19:25 SP438 Rome	855	Pre-board
19:30 SP439 Tokyo	857	Pre-board
19:35 SP440 Miami	860	Pre-board
19:40 SP441 Tokyo	862	Pre-board
19:45 SP442 Rome	865	Pre-board
19:50 SP443 Tokyo	867	Pre-board
19:55 SP444 Miami	870	Pre-board
20:00 SP445 Tokyo	872	Pre-board
20:05 SP446 Rome	875	Pre-board
20:10 SP447 Tokyo	877	Pre-board
20:15 SP448 Miami	880	Pre-board
20:20 SP449 Tokyo	882	Pre-board
20:25 SP450 Rome	885	Pre-board
20:30 SP451 Tokyo	887	Pre-board
20:35 SP452 Miami	890	Pre-board
20:40 SP453 Tokyo	892	Pre-board
20:45 SP454 Rome	895	Pre-board
20:50 SP455 Tokyo	897	Pre-board
20:55 SP456 Miami	900	Pre-board
21:00 SP457 Tokyo	902	Pre-board
21:05 SP458 Rome	905	Pre-board
21:10 SP459 Tokyo	907	Pre-board
21:15 SP460 Miami	910	Pre-board
21:20 SP461 Tokyo	912	Pre-board
21:25 SP462 Rome	915	Pre-board
21:30 SP463 Tokyo	917	Pre-board
21:35 SP464 Miami	920	Pre-board
21:40 SP465 Tokyo	922	Pre-board
2		



Digital Native, Inclusion, Secure are key targets.

A human-centred government sets trust as key outcome. By building **trust**, we create an openness for change which builds resilience and is Inclusive

Digital Native & Mobile

Put people first

Ensuring that our work has a positive impact on citizens, companies and employees by **listening** to them, **involving** them and **validating** their needs in the design process.

Spark innovation

Supporting federal agencies in **seizing opportunities** and striving for **continuous improvement** by fostering innovation wherever and whenever possible.

Foster co-creation

Nurturing **joint projects** and **connections** across federal government to **disseminate** good practices, **share** inspirations and **learn** from successes and failures.



350+ organizations registered

100+ Having certified staff

connectoo



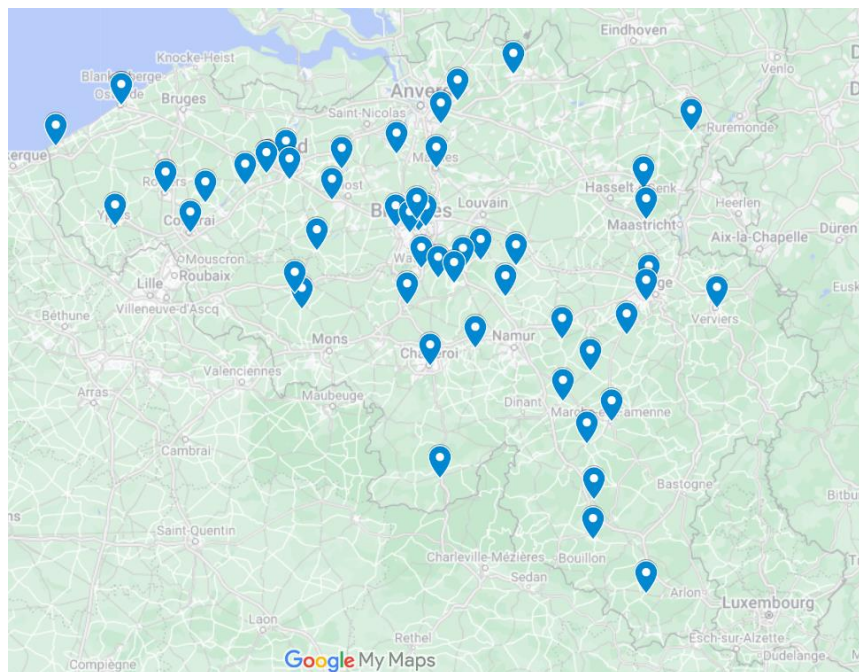
Service Public
Fédéral
FINANCES



Service public fédéral
Justice



FOD Beleid & Ondersteuning
SPF Stratégie & Appui



**Nationaal convergentieplan
voor de ontwikkeling van
artificiële intelligentie**

*9 doelstellingen om van België een
#SmartAINation te maken*



NL

**Plan national de
convergence pour le
développement de
l'intelligence artificielle**

*9 objectifs pour faire de la
Belgique une #SmartAINation*



FR



Promote
trustworthy AI



Ensure
cybersecurity



Enhance Belgium's
competitiveness and
attractiveness



Develop a data-driven
economy and a high-
performance infrastructure



AI at the heart of
healthcare



AI at the service of a more
sustainable mobility



Protecting the
environment



Provide better and
lifelong training



Provide better
services to citizens







Build together, scale up & support personalization

SMARTNATION

